**Personal Profile**

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**Address**

6 Garret Ridge

Donaghadee

BT21 OJX

**Phone**

07764789269

**E-mail**

[deanmckeaveney@gmail.com](mailto:deanmckeaveney@gmail.com)

**LinkedIn**

https://www.linkedin.com/in/deanmckeaveney

§ Active Directory

§ Remote Desktop

§ SQL & Databases

§ CMD/PowerShell Scripting

§ Firewalls & Security

§ Event Log Troubleshooting

§ Virtual Machines

§ Cloud: Azure & AWS API development

§ Networking

§ PC Hardware - Install & Fixing

§ Typescript

§ AngularJS

§ Windows & Mac

info

I am a computing enthusiast who is passionate and devoted to all things Tech and IT. Through this interest in the IT world and self-learning, I have obtained a comprehensive bank of knowledge in hardware, and in software. I gain great satisfaction on sharing this knowledge to others whether it be helping a family member fix a slow laptop, or helping a college solve a technical issue in work. I am a self-motivated and determined team player, who enjoys new challenges to further develop skills and knowledge. I am a good communicator and am excellent at supporting people with advice and guidance.

Dean McKeaveney CV

**Work History**

Grace Neil’s Restaurant Kitchen Porter June 2011-Sep 2011

Donaghadee Golf Club Waiter/KP May 2012- May 2015

Homebase Customer Advisor May 2015- Sep 2015

Carphone Warehouse Customer consultant Sep 2015- Feb 2016

Winemark Customer Sales Mar 2016- Sep 2016

Positive Futures Support Worker Sep 2016- Mar 2018

Forth Com. Ltd Software Technician Mar 2018- June 2018

Slice of Heaven Barista/Waiter June 2018- Nov 2018

Allen & Overy Deskside Support Analyst Nov 2018 - Oct 2019

Liberty IT Software Engineer Nov 2019 – April 2021

Rapid7 Technical Support Engineer April 2021 - Current

**Education:**

Level4 Foundation Degree in Cloud and Application Development - Pass

BTEC Level 3 Extended Diploma in IT - Triple Distinction award achieved.

GCSE (9 Pass grades Achieved - Regent House Grammar School):

Maths B, Art & Design B, English Language C, English Literature C, Physics C, Technology C, Religious Studies C, Computing C, Chemistry C

Skills & Experience

**Other Certifications**:

MTA: HTML5 Application Development Fundamentals

Microsoft Certified: Azure Fundamentals

MTA: Mobility and Device Fundamentals

MTA: Windows Operating System Fundamentals

Cisco Networking Academy - IT Essentials Certification

Web Communication using Adobe Dreamweaver CS6

City & Guilds level 2 Oral presentation skills

City & Guilds Level 1 Practising Leadership skills

City & Guilds level 2 Team working skills.

**Hobbies.**

Computers and technology - I enjoy gaming online and building computer systems from scratch as well as repairing old computers. I like to keep up to date with the latest releases in PC hardware and other technology. Fitness - I am a keen runner and cyclist, and also like to keep fit by going to the gym daily. I love socialising with friends.

**References**

David McIvor Marrie-Louise Barrie

Tec. Lead - Liberty IT Product Owner - Liberty IT

david.mclvor@liberty-it.co.uk MarrieLouise.Barrie@liberty-it.co.uk